ACCESSIBLE INFORMATION

Date June 2026

Review Date: 30/06/2026
Next Review Date: 30/06/2026

Policy / Plan Details

Name of Policy / Plan	ACCESSIBLE INFORMATION
Policy / Plan Owner	Alan Marshall
Policy / Plan Reviewer	Alan Marshall
Date Policy / Plan Created	November 2021
Date Last Updated	June 2026
Date for Review	June 2027
Signatories	Policy Owner Alan Marshall Date:30/06/2026 Counter Sign: David Stevenson Date: 13/7/26

Revision History

Date Revised	Reason	Author
30/06/2026	Annual Review Signatories changed	Alan Marshall

Review Date: 30/06/2026
Next Review Date: 30/06/2026

Administrative Base

- The Club's offices are accommodated within a two-storey building, which is located at The City Stadium, on Letherby Drive, Glasgow.
- The offices are located at ground floor (street) level and there are three separate points of access/egress which are suitable for the users of wheelchairs. This floor level has a separate, purpose-built, toilet for disabled persons.
- The second floor is accessible to persons who are disabled via a lift, there is also ~~an~~ accessible toilet on the second floor.
- Pitch level is accessible to persons who are disabled by use of a lift.

Stadium

- The Club plays its home fixtures at The city Stadium,(Lesser Hampden) Glasgow. There are no standing areas in The City Stadium.
- Wheelchair user spaces with personal assistants seats are located in the East Stand at the rear. Access is on the east side of the stadium. An Accessible toilet is located on Rear concourse of the stand.
    - 10 places for wheelchair users
    - 9 seats for their personal assistants
    - Away supporters who are wheelchair users are located in this area of the stand
- The Club makes use of the east stand with away supporters being housed in the North East section of the stand
- Any away supporter who us disabled can contact the club to arrange accessible seating. This should be pre booked by calling 0141 632 1275
- 11 accessible parking spaces available, which is free of charge, this should be pre booked by calling 0141 632 1275

Admission to Stadium

- The following policies shall apply: -
    - Patrons who are disabled will pay for their ticket at their standard rate.
    - The Club does not charge personal assistants for entry to its matches, subject to the provision that this particular concession is not abused, **relevant proof is required. Production of provision of PIP is required to allow this concession**
    - Pre-booking is recommended to ensure match experience is successful

Disabled Supporters' Club

- The Queen's Park Football Club's overall fan base is relatively small; the Club doesn't have its own Disabled Supporters' Club or Network.

Should you require any further information, or assistance please do not hesitate to contact us on 0141 632 1275 or via email to tickets@queensparkfc.co.uk

Review Date: 30/06/2026
Next Review Date: 30/06/2026